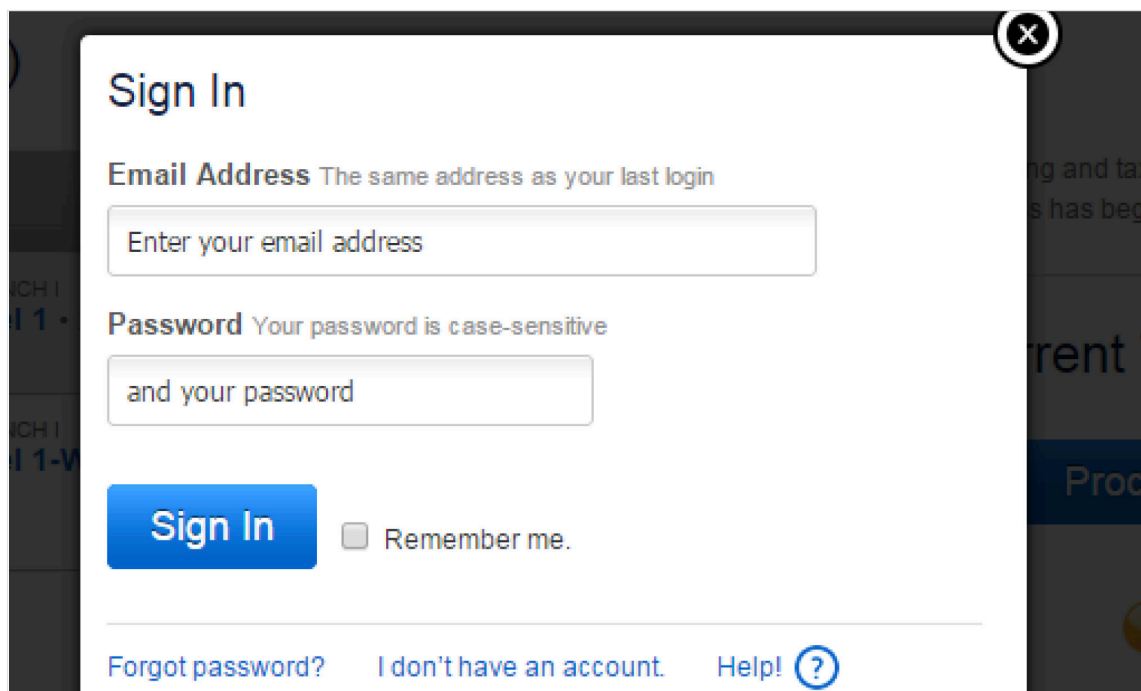


VITALSOURCE® EBOOK ACCESS PROCESS

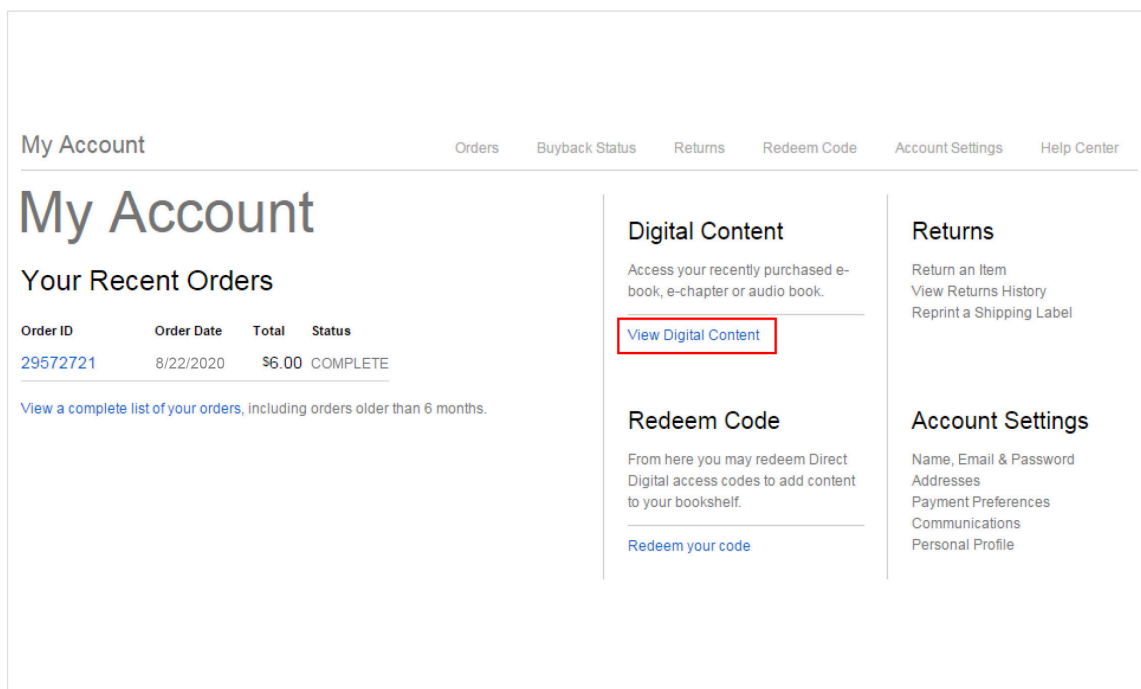
Log in to Your Online Bookstore Account

Create an account, or log in to a current one, when purchasing eBooks

You must create an account, or log in to a current account with the student's email address. **eBooks can only be accessed by the email address used to purchase.** This step must be repeated for each individual student ordering.



The screenshot shows a 'Sign In' modal window. It has a title 'Sign In' and a close button (X) in the top right corner. Below the title, there are two input fields: 'Email Address' with the placeholder text 'The same address as your last login' and 'Password' with the placeholder text 'Your password is case-sensitive'. Below the password field is a checkbox labeled 'Remember me.' and a blue 'Sign In' button. At the bottom of the modal, there are three links: 'Forgot password?', 'I don't have an account.', and 'Help!' with a question mark icon.



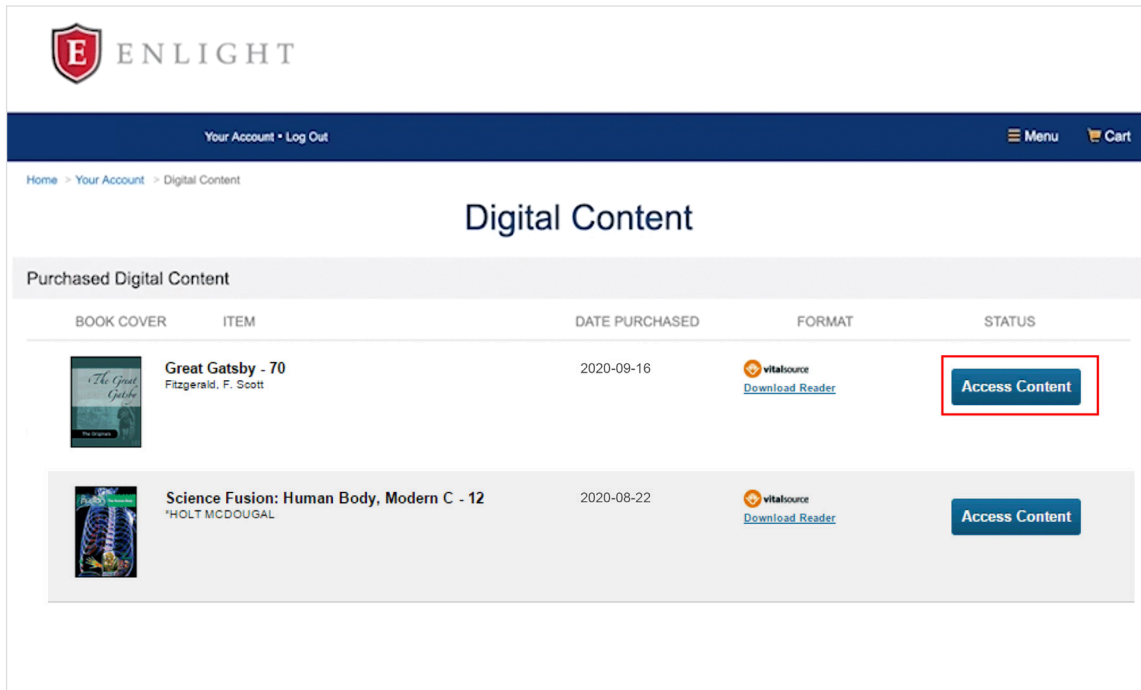
The screenshot shows the 'My Account' page. At the top, there is a navigation bar with links: 'Orders', 'Buyback Status', 'Returns', 'Redeem Code', 'Account Settings', and 'Help Center'. Below the navigation bar, the main heading is 'My Account'. Underneath, there is a section for 'Your Recent Orders' with a table showing one order. To the right of the table, there are three columns of links: 'Digital Content', 'Returns', and 'Account Settings'. The 'View Digital Content' link is highlighted with a red box.

Order ID	Order Date	Total	Status
29572721	8/22/2020	\$6.00	COMPLETE



View Digital Content

Your eBook can be accessed through your online bookstore account or email

Your student's eBook will appear on the Digital Content bookshelf. You will also receive an email with a link to activate your eBook purchase(s). Go to My Account, then Digital Content > View Digital Content.



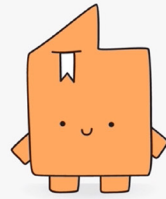
The screenshot shows the ENLIGHT Digital Content interface. At the top, there is a navigation bar with 'Your Account • Log Out', 'Menu', and 'Cart'. Below this is a breadcrumb trail: 'Home > Your Account > Digital Content'. The main heading is 'Digital Content'. Underneath, there is a section titled 'Purchased Digital Content' which contains a table with the following columns: BOOK COVER, ITEM, DATE PURCHASED, FORMAT, and STATUS.

BOOK COVER	ITEM	DATE PURCHASED	FORMAT	STATUS
	Great Gatsby - 70 Fitzgerald, F. Scott	2020-09-16	vitalsource Download Reader	Access Content
	Science Fusion: Human Body, Modern C - 12 *HOLT MCDUGAL	2020-08-22	vitalsource Download Reader	Access Content

Access Content

Follow these steps within your account to access an eBook

Once you are within your Digital Content Shelf, you can click on Access Content. You will be prompted to create a VitalSource account (see image below). This is a necessary step in order to download eBooks for mobile use. If you choose not to create a VitalSource account immediately, you will receive future prompts reminding you to complete this step.



Welcome to VitalSource

Sign in using your VitalSource Bookshelf email

Email

Password

[Sign In](#)

[Forgot your password?](#)

[New to VitalSource? Create an account](#)

Get to Know Us

[About VitalSource](#)
[Press & Media](#)
[VitalSource Careers](#)
[VitalSource Events](#)
[VitalSource Blog](#)



VitalSource Resources

[Accessibility](#)
[Give Us Feedback](#)
[Affiliates](#)
[Bulk Ordering](#)
[Faculty Sampling](#)
[Digital Textbooks](#)

Let Us Help You

[Return Policy](#)
[FAQs](#)
[Product Support](#)
[Contact Us](#)
support@vitalsource.com
 1-855-200-4146

We Value Your Security

[Privacy](#)
[Terms](#)

Get the most out of your VitalSource eTextbooks.

Create a Bookshelf ID to download your eTextbooks to your Mac, PC, iPad, iPhone, iPod touch, Android Phone and Tablet.



Register

Create a Bookshelf ID or [Sign In](#).

Email

First Name

Last Name

Password

Confirm Password

Security Question

What is your mother's maiden na...

Answer

Language:

English

- Keep me up to date with any news or special promotions
- Keep me in mind for surveys about how we can improve our software


[REGISTER](#)

[Continue without registering](#)

Confirmation Emails

You will receive two confirmation emails

The first email you receive will confirm your purchase. The second email will help you access your eBook as well as customer service information.



ONLINE BOOKSTORE • POWERED BY MBS

Order Confirmation #12345678

Hi Daniel Jones,

Thank you for ordering your textbooks with us! Your order from 9/16/2020 is currently being processed.

Course	ISBN	Title	Condition	Price
LIT-123	9781234567891	Great Gatsby	eBook	\$1.50

Subtotal	\$1.50
Shipping	\$0.00
Tax	\$0.00
Total	\$1.50

Payment Method: N/A

Your order will be shipped via UPS GROUND to:
Daniel Jones
2711 W Ash Street
Columbia MO 65203


We will send you a verification email once your order has been processed.

Note: A separate email with instructions on how to access your digital content will arrive shortly.

Please get in touch with our Customer Contact Center at contactus@bncservices.com if you need anything.

Thank you,
BNC Services
Purdue University Global Online Bookstore

Have books to sell? Great - we buy books, too!
See how much your books are worth. Our cash quotes are good for 30 days and you get free return shipping! [SELL NOW.](#)



ONLINE BOOKSTORE • POWERED BY MBS

Your eBook Is Ready

Hello Daniel,

Thank you for ordering from BNC Services! Your eBook is ready to access.

eBook Details

Title: Great Gatsby

Activation Link: https://bncvirtual.com/vb_econtentL.php?ACTION=econtenti&FVENCKEY=N/A

How to access your eBook:

1. Click on the activation link above (or copy and paste it into your browser) to go to your BNC Services Online Bookstore.
2. Log in with your BNC Services account information. If it's your first time accessing the account, you will be prompted to change your password.
3. Go to the "Digital Content" section and click "Access Content" to activate your eBook and read online.

About the eReader and offline access:

The first time you access the eReader, there will be a one-time configuration message. You will be prompted to create an account in order enable your content for offline use. Keep the following in mind:

- If you already have a VitalSource account, use your existing login.
- If you do not already have a VitalSource account, you may create one by entering the required information and clicking register.
- You may bypass registration, which will allow you to read online only. You can register later to enable offline access.

If you wish to access your content offline, [download the eReader here.](#)

Important information about refunds and returns:

- eBooks and access codes are **NON-RETURNABLE** once activated. If you are uncertain whether you need this eBook, it is advised that you not activate, download, or reveal access codes.
- You have 14 days from the date of purchase to return an eBook, or 14 days after class has started, whichever comes later.
- Please confirm the ISBN of your required text before activation to ensure you have purchased the correct edition.
- If you purchased this eBook in error, please contact BNC Services immediately at tier2support@bncservices.com.

Please contact our support team at econtent@bncservices.com for help with your eBook.

Thank you again for shopping with us,
BNC Services

Your Receipt


A link can also be found on your receipt

This receipt will appear on the bookstore as soon as your order is complete. Your order is not complete until you see this screen.


Checkout

[Account](#) [Addresses](#) [Billing](#) **Summary**

Order Summary

 [Print this page](#)

Once your order is processed, you will receive your order confirmation by email.
Please print this page and keep it for your records. If you do not receive your order confirmation email within 24 hours, please contact us at vb@bncservices.com or by phone at (800) 325-3252 to ensure that we received your order.

 Order Number: 12345678
Placed on: Wed, September 16, 2020 2:45 pm

Title	Format	Quantity	Price
Great Gatsby	eBook	1	\$1.50
Subtotal			\$1.50
Total			\$1.50

Access your eBooks now!
[Go to your bookshelf.](#)

Thank you for your order!

BNC Services is happy to serve you.